

AMENDED IN SENATE APRIL 13, 2010

AMENDED IN SENATE APRIL 6, 2010

**SENATE BILL**

**No. 890**

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**Introduced by Senator Alquist**  
*(Coauthor: Assembly Member Jones)*

January 21, 2010

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An act to ~~add Section 10112.56 to~~ amend Sections 1363 and 1389.25 of, to add Section 1378.1 to, and to add Article 4.1 (commencing with Section 1366.10) to Chapter 2.2 of Division 2 of, the Health and Safety Code, and to amend Sections 10113.9, 10603, and 10604 of, to add Sections 10112.56, 10112.7, and 10604.2 to, and to add Chapter 9.6 (commencing with Section 10960) to Part 2 of Division 2 of, the Insurance Code, relating to health care coverage.

LEGISLATIVE COUNSEL'S DIGEST

SB 890, as amended, Alquist. Health care ~~coverage: basic health care services: coverage.~~

*Existing law, the federal Patient Protection and Affordable Care Act, on and after January 1, 2014, requires a health insurance issuer offering health insurance coverage in the individual or small group market to accept every employer and individual in the state that applies for that coverage, as specified, and requires those issuers to ensure that the coverage includes a specified essential benefits package. Among other things, the act allows premiums for that coverage to vary only by rating area, age, tobacco use, and whether the coverage is for an individual or family, as specified.*

Existing law, the Knox-Keene Health Care Service Plan Act of 1975, provides for the licensure and regulation of health care service plans by the Department of Managed Health Care *and makes a willful*

violation of the act a crime. Existing law provides for the regulation of health insurers by the Department of Insurance. ~~Existing~~

*Existing law imposes various requirements with respect to individual contracts and policies issued by health care service plans and health insurers. Existing law requires a health care service plan to permit, at least once each year, an individual who has been covered for at least 18 months under an individual plan contract issued by the health care service plan to transfer, without medical underwriting, as defined, to another individual plan contract offered by the health care service plan having equal or lesser benefits, as specified. Existing law imposes a parallel requirement with respect to individual policies issued by health insurers.*

*This bill would require plans and insurers issuing individual coverage to make certain standard benefit plan designs available to individuals, would require that these designs be offered in five different coverage choice categories, as specified, and would require a plan or insurer to offer and market one standard benefit plan design in each category. The bill would require plans to, on and after July 1, 2011, discontinue offering and selling benefit plan designs other than the standards benefit plan designs, but would require plans and insurers to renew benefit plan designs issued prior to that date until July 1, 2012. The bill would allow a subscriber or policyholder of an individual contract or policy, on the annual renewal date of that contract or policy, to transfer on a guarantee issue basis to another benefit plan design issued by his or her plan or insurer or a benefit plan design issued by another plan or insurer, provided that the new plan design is in the same or a lower coverage choice category or has an equal or lower actuarial value, as specified. The bill would require plans and insurers to provide notice of these transfer rights in their evidence of coverage and in notices regarding changes to premiums or coverage.*

*The bill would create the Individual Insurance Market Reform Commission, which would consist of 9 voting members, appointed by the Legislature and the Governor, as specified, and 3 nonvoting members. The bill would require the commission to review and suggest changes to the standard benefit plan designs described above and would require the Department of Managed Health Care and the Department of Insurance to jointly adopt regulations based on those suggestions. The bill would require the commission to develop a standardized enrollment questionnaire to be used by all plans and insurers when offering and selling individual coverage, but would prohibit plans and*

*insurers from requesting or obtaining health information from applicants eligible for guaranteed issuance of coverage on and after January 1, 2014. The bill would also require the commission to establish a methodology for the graduation of risk into three specified categories and would require plans and insurers in the individual market to set rates consistent with this methodology. The bill would place limits on the annualized premium rate increase for a contract and the variation between the highest standard premium rate and the lowest standard premium rate and would enact other related provisions.*

*Existing law prohibits a health care service plan from expending for administrative costs, as defined, an excessive amount of the payments it receives for providing health care services to its subscribers and enrollees. The Insurance Commissioner is required to withdraw approval of an individual or mass-marketed policy of disability insurance if the commissioner finds that the benefits provided under the policy are unreasonable in relation to the premium charged, as specified.*

*This bill would require full service health care service plans and health insurers to expend no less than a certain percentage of the aggregate fees, premiums, and other periodic payments they receive on health care benefits, as specified, and would require plans and insurers to provide for rebates to enrollees and insureds if they fail to meet that percentage, as specified. The bill would authorize plans and insurers to assess compliance with this requirement by averaging their total costs across all plan contracts or insurance policies issued, amended, or renewed by them and their affiliated plans and insurers in California, as specified. The bill would require the departments to jointly adopt and amend regulations to implement these provisions, as specified.*

*Existing law requires health care service plans and health insurers to use disclosure forms containing certain information in order to provide a full and fair disclosure of the provisions of a contract or policy, as specified.*

*This bill would require that this disclosure be made available on the plan's or insurer's Internet Web site. With respect to individual plan contracts or policies, the bill would require the form to include provisions relating to an individual's right to apply for any benefit plan design issued by the plan or insurer at the time of application for a new contract or policy and at the time of renewal of a contract or policy and information concerning the availability of a listing of all the*

*contracts or policies and benefit designs offered to individuals by the plan or insurer, as specified.*

*Existing law requires each health care service plan offering a contract to an individual or small group to provide a uniform health plan benefits and coverage matrix containing the plan's major provisions, as specified.*

*This bill would also impose that requirement on health insurers offering policies to individual or small groups and would, with respect to both plans and insurers, require that the matrix be made available on the plan's or insurer's Internet Web site.*

*Existing law requires health care service plan contracts and health insurance policies to provide coverage for certain benefits. Under existing law, health care service plan contracts are required, subject to certain exemptions, to provide basic health care services, as defined, among other benefits.*

*This bill would require health insurance policies issued, amended, or renewed on or after January 1, 2011, to provide coverage for medically necessary basic health care services, as defined, and would prohibit those policies from imposing annual or lifetime limits on basic health care services.*

*Because a willful violation of the bill's requirements with respect to health care service plans would be a crime, the bill would impose a state-mandated local program.*

*The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.*

*This bill would provide that no reimbursement is required by this act for a specified reason.*

Vote: majority. Appropriation: no. Fiscal committee: yes.  
State-mandated local program: ~~no~~-yes.

*The people of the State of California do enact as follows:*

1     SECTION 1. Section 1363 of the Health and Safety Code is  
2     amended to read:

3     1363. (a) The director shall require the use by each plan of  
4     disclosure forms or materials containing information regarding  
5     the benefits, services, and terms of the plan contract as the director  
6     may require, so as to afford the public, subscribers, and enrollees

1 with a full and fair disclosure of the provisions of the plan in  
2 readily understood language and in a clearly organized manner.  
3 The director may require that the materials be presented in a  
4 reasonably uniform manner so as to facilitate comparisons between  
5 plan contracts of the same or other types of plans. Nothing  
6 contained in this chapter shall preclude the director from permitting  
7 the disclosure form to be included with the evidence of coverage  
8 or plan contract, *except that the disclosure form shall also be made*  
9 *available on the plan's Internet Web site.*

10 The disclosure form shall provide for at least the following  
11 information, in concise and specific terms, relative to the plan,  
12 together with additional information as may be required by the  
13 director, in connection with the plan or plan contract:

14 (1) The principal benefits and coverage of the plan, including  
15 coverage for acute care and subacute care.

16 (2) The exceptions, reductions, and limitations that apply to the  
17 plan.

18 (3) The full premium cost of the plan.

19 (4) Any copayment, coinsurance, or deductible requirements  
20 that may be incurred by the member or the member's family in  
21 obtaining coverage under the plan.

22 (5) The terms under which the plan may be renewed by the plan  
23 member, including any reservation by the plan of any right to  
24 change premiums.

25 (6) A statement that the disclosure form is a summary only, and  
26 that the plan contract itself should be consulted to determine  
27 governing contractual provisions. The first page of the disclosure  
28 form shall contain a notice that conforms with all of the following  
29 conditions:

30 (A) (i) States that the evidence of coverage discloses the terms  
31 and conditions of coverage.

32 (ii) States, with respect to individual plan contracts, small group  
33 plan contracts, and any other group plan contracts for which health  
34 care services are not negotiated, that the applicant has a right to  
35 view the evidence of coverage prior to enrollment, and, if the  
36 evidence of coverage is not combined with the disclosure form,  
37 the notice shall specify where the evidence of coverage can be  
38 obtained prior to enrollment.

39 (B) Includes a statement that the disclosure and the evidence of  
40 coverage should be read completely and carefully and that

1 individuals with special health care needs should read carefully  
2 those sections that apply to them.

3 (C) Includes the plan's telephone number or numbers that may  
4 be used by an applicant to receive additional information about  
5 the benefits of the plan or a statement where the telephone number  
6 or numbers are located in the disclosure form.

7 (D) For individual contracts, and small group plan contracts as  
8 defined in Article 3.1 (commencing with Section 1357), the  
9 disclosure form shall state where the health plan benefits and  
10 coverage matrix is located, *including the location of that*  
11 *information on the plan's Internet Web site.*

12 (E) Is printed in type no smaller than that used for the remainder  
13 of the disclosure form and is displayed prominently on the page.

14 (7) A statement as to when benefits shall cease in the event of  
15 nonpayment of the prepaid or periodic charge and the effect of  
16 nonpayment upon an enrollee who is hospitalized or undergoing  
17 treatment for an ongoing condition.

18 (8) To the extent that the plan permits a free choice of provider  
19 to its subscribers and enrollees, the statement shall disclose the  
20 nature and extent of choice permitted and the financial liability  
21 that is, or may be, incurred by the subscriber, enrollee, or a third  
22 party by reason of the exercise of that choice.

23 (9) A summary of the provisions required by subdivision (g) of  
24 Section 1373, if applicable.

25 (10) If the plan utilizes arbitration to settle disputes, a statement  
26 of that fact.

27 (11) A summary of, and a notice of the availability of, the  
28 process the plan uses to authorize, modify, or deny health care  
29 services under the benefits provided by the plan, pursuant to  
30 Sections 1363.5 and 1367.01.

31 (12) A description of any limitations on the patient's choice of  
32 primary care physician, specialty care physician, or nonphysician  
33 health care practitioner, based on service area and limitations on  
34 the patient's choice of acute care hospital care, subacute or  
35 transitional inpatient care, or skilled nursing facility.

36 (13) General authorization requirements for referral by a primary  
37 care physician to a specialty care physician or a nonphysician  
38 health care practitioner.

39 (14) Conditions and procedures for disenrollment.

1 (15) A description as to how an enrollee may request continuity  
2 of care as required by Section 1373.96 and request a second opinion  
3 pursuant to Section 1383.15.

4 (16) Information concerning the right of an enrollee to request  
5 an independent review in accordance with Article 5.55  
6 (commencing with Section 1374.30).

7 (17) A notice as required by Section 1364.5.

8 (18) *For individual contracts, both of the following:*

9 (A) *Provisions relating to an individual's right to apply for any*  
10 *benefit plan design written, issued, or administered by the plan at*  
11 *the time of application for a new health care service plan contract,*  
12 *or at the time of renewal of a health care service plan contract.*

13 (B) *Information concerning the availability of a listing of all*  
14 *the plan's contracts and benefit plan designs offered to individuals,*  
15 *including the rates for each contract.*

16 (b) (1) ~~As of July 1, 1999, the~~ The director shall require each  
17 plan offering a contract to an individual or small group to provide  
18 with the disclosure form for individual and small group plan  
19 contracts a uniform health plan benefits and coverage matrix  
20 containing the plan's major provisions in order to facilitate  
21 comparisons between plan contracts. The uniform matrix shall *be*  
22 *made available on the plan's Internet Web site and shall* include  
23 the following category descriptions together with the corresponding  
24 copayments and limitations in the following sequence:

25 (A) Deductibles.

26 (B) Lifetime maximums.

27 (C) Professional services.

28 (D) Outpatient services.

29 (E) Hospitalization services.

30 (F) Emergency health coverage.

31 (G) Ambulance services.

32 (H) Prescription drug coverage.

33 (I) Durable medical equipment.

34 (J) Mental health services.

35 (K) Chemical dependency services.

36 (L) Home health services.

37 (M) Other.

38 (2) The following statement shall be placed at the top of the  
39 matrix in all capital letters in at least 10-point boldface type:

1 THIS MATRIX IS INTENDED TO BE USED TO HELP YOU  
2 COMPARE COVERAGE BENEFITS AND IS A SUMMARY  
3 ONLY. THE EVIDENCE OF COVERAGE AND PLAN  
4 CONTRACT SHOULD BE CONSULTED FOR A DETAILED  
5 DESCRIPTION OF COVERAGE BENEFITS AND  
6 LIMITATIONS.

7 (c) Nothing in this section shall prevent a plan from using  
8 appropriate footnotes or disclaimers to reasonably and fairly  
9 describe coverage arrangements in order to clarify any part of the  
10 matrix that may be unclear.

11 (d) All plans, solicitors, and representatives of a plan shall, when  
12 presenting any plan contract for examination or sale to an  
13 individual prospective plan member, provide the individual with  
14 a properly completed disclosure form, as prescribed by the director  
15 pursuant to this section for each plan so examined or sold.

16 (e) In the case of group contracts, the completed disclosure form  
17 and evidence of coverage shall be presented to the contractholder  
18 upon delivery of the completed health care service plan agreement.

19 (f) Group contractholders shall disseminate copies of the  
20 completed disclosure form to all persons eligible to be a subscriber  
21 under the group contract at the time those persons are offered the  
22 plan. If the individual group members are offered a choice of plans,  
23 separate disclosure forms shall be supplied for each plan available.  
24 Each group contractholder shall also disseminate or cause to be  
25 disseminated copies of the evidence of coverage to all applicants,  
26 upon request, prior to enrollment and to all subscribers enrolled  
27 under the group contract.

28 (g) In the case of conflicts between the group contract and the  
29 evidence of coverage, the provisions of the evidence of coverage  
30 shall be binding upon the plan notwithstanding any provisions in  
31 the group contract that may be less favorable to subscribers or  
32 enrollees.

33 (h) In addition to the other disclosures required by this section,  
34 every health care service plan and any agent or employee of the  
35 plan shall, when presenting a plan for examination or sale to any  
36 individual purchaser or the representative of a group consisting of  
37 25 or fewer individuals, disclose in writing the ratio of premium  
38 costs to health services paid for plan contracts with individuals  
39 and with groups of the same or similar size for the plan's preceding  
40 fiscal year. A plan may report that information by geographic area,

1 provided the plan identifies the geographic area and reports  
2 information applicable to that geographic area.

3 (i) Subdivision (b) shall not apply to any coverage provided by  
4 a plan for the Medi-Cal program or the Medicare program pursuant  
5 to Title XVIII and Title XIX of the Social Security Act.

6 *SEC. 2. Article 4.1 (commencing with Section 1366.10) is added*  
7 *to Chapter 2.2 of Division 2 of the Health and Safety Code, to*  
8 *read:*

9  
10 *Article 4.1. California Individual Market Simplification*  
11

12 *1366.10. (a) It is the intent of the Legislature to require health*  
13 *care service plans and health insurers issuing coverage in the*  
14 *individual market to compete on the basis of price, quality, and*  
15 *service, and not on risk selection.*

16 *(b) The purpose of this article is to provide for individual*  
17 *coverage with standardized benefit plan designs and to facilitate*  
18 *comparison shopping and price competition.*

19 *1366.11. For purposes of this article, the following definitions*  
20 *shall apply:*

21 *(a) "Benefit plan design" means a specific individual health*  
22 *care coverage product issued by a health care service plan.*

23 *(b) "Commission" means the Individual Insurance Market*  
24 *Reform Commission established pursuant to Section 1366.14.*

25 *(c) "Coverage choice category" refers to the levels of coverage*  
26 *identified in subdivision (c) of Section 1366.13.*

27 *1366.13. (a) A health care service plan offering individual*  
28 *plan contracts shall fairly and affirmatively offer and market all*  
29 *of the standard benefit plan designs provided for in this section*  
30 *and any standard benefit plan designs authorized through*  
31 *regulations adopted pursuant to subdivision (c) of Section 1366.14*  
32 *to all individual purchasers in each service area in which the plan*  
33 *provides or arranges for the provision of health care services.*

34 *(b) Except as provided in subdivision (a) of Section 1366.15,*  
35 *no benefit plan designs other than the standard benefit plan designs*  
36 *described in this article shall be offered for sale to individuals in*  
37 *this state.*

38 *(c) Standard benefit plan designs shall be offered in platinum,*  
39 *gold, silver, bronze, and catastrophic coverage choice categories*  
40 *and shall meet the requirements described in the following table,*

except as modified by regulations adopted pursuant to subdivision  
(c) of Section 1366.14:

<i>HMO</i>						
		<i>1</i>	<i>2</i>	<i>3</i>	<i>4</i>	<i>5</i>
	<i>Coverage Choice Category</i>	<i>Platinum</i>	<i>Gold</i>	<i>Silver</i>	<i>Bronze</i>	<i>Catastrophic</i>
		<i>Benefit Designs</i>				
	<i>Deductible</i>	\$0	\$0	\$1,500	\$2,000	\$2,500
	<i>Out-of-pocket maximum</i>	\$1,000	\$2,000	\$4,000	\$5,000	\$5,950
	<i>Maternity</i>	Yes	Yes	Yes	Yes	Yes
<i>Copays/ Co-insurance (after meeting deductible where applicable)</i>	<i>Office Visit</i>	\$10	\$40	\$30	\$40	\$45
	<i>In Patient stay/day</i>	\$100	\$200	\$350	\$500	20%
	<i>OP Surgery</i>	\$50	\$100	\$200	\$250	20%
	<i>Lab/Rad</i>	\$10	\$15	\$20	\$25	20%
	<i>MRI, CT and PET</i>	\$25	\$50	\$100	\$100	20%
	<i>Emergency Room</i>	\$100	\$100	\$150	\$250	20%
	<i>Preventive Health Services</i>	\$0	\$0	\$0	\$0	\$0
<i>Maximum payment for Out of Network</i>	<i>In Patient stay/ day</i>					
	<i>Outpatient Surgery</i>					

<i>PPO</i>				
<i>1</i>	<i>2</i>	<i>3</i>	<i>4</i>	<i>5</i>
<i>Platinum</i>	<i>Gold</i>	<i>Silver</i>	<i>Bronze</i>	<i>Catastrophic</i>
<i>Benefit Designs</i>				

In-Network (IN)	Out-of-Network (OON)	IN	OON	IN	OON	IN	OON	IN	OON
\$100		\$500		\$1,500		\$2,000		\$2,500	
\$1,000		\$2,000		\$4,000		\$5,000		\$5,950	
Yes		Yes		Yes		Yes		Yes	
\$5	30%	\$20	40%	\$30	50%	\$40	50%	\$45	50%
10%	30%	20%	40%	30%	50%	35%	50%	40%	50%
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	\$800		\$800		\$800		\$800		\$800
	\$500		\$500		\$500		\$500		\$500

(d) For families enrolled in the same plan contract, the deductible and out-of-pocket maximum thresholds shall be twice the individual thresholds. In calculating these thresholds for the catastrophic benefit plan design, a plan shall follow the requirements for health savings accounts under Section 223 of the Internal Revenue Code.

(e) A health care service plan shall offer and market one standard benefit plan design in each coverage choice category. A health care service plan may, but shall not be required, to offer a preferred provider type of benefit plan design.

(f) A plan design in the catastrophic coverage choice category shall have cost-sharing and an out-of-pocket maximum that enables it to be offered with a health savings account that has preferred federal income tax status under Section 223 of the Internal Revenue Code.

(g) For the plan designs offered in the catastrophic coverage choice category, all services, except preventive health services, as defined in Section 2713 of the federal Patient Protection and Affordable Care Act (Public Law 111-148), shall be subject to the deductible. For all other standard benefit plan designs, all services, except office visits and preventive health services, as defined in

1 *Section 2713 of the federal Patient Protection and Affordable Care*  
2 *Act (Public Law 111-148), shall be subject to the deductible.*

3 *(h) Compliance with the requirements of this article and Chapter*  
4 *9.6 (commencing with Section 10960) of Part 2 of Division 2 of*  
5 *the Insurance Code, and any regulations adopted pursuant to*  
6 *subdivision (c) of Section 1366.14, shall be enforced consistently*  
7 *between health care service plans and health insurers regardless*  
8 *of licensure.*

9 *1366.14. (a) The Individual Insurance Market Reform*  
10 *Commission is hereby established to do both of the following:*

11 *(1) Develop, as required by Section 1366.16 of this code and*  
12 *Section 10960.4 of the Insurance Code, a standardized enrollment*  
13 *questionnaire to be used by all health care service plans and health*  
14 *insurers that offer and sell individual coverage.*

15 *(2) Review and, if necessary, suggest changes to the standard*  
16 *benefit plan designs required to be offered by health care service*  
17 *plans in the individual market under this article, and the standard*  
18 *benefit plan designs required to be offered by health insurers in*  
19 *the individual market under Chapter 9.6 (commencing with Section*  
20 *10960) of Part 2 of Division 2 of the Insurance Code.*

21 *(b) (1) The commission shall consist of nine members, each of*  
22 *whom shall have demonstrated knowledge and experience in health*  
23 *care and issues relevant to the commission's responsibilities. The*  
24 *appointments shall be made as follows:*

25 *(A) The Governor shall appoint five members as follows:*

26 *(i) One actuary with experience in health care coverage pricing*  
27 *in the individual market.*

28 *(ii) One representative of a health insurer, which insurer has*  
29 *a certificate of authority from the Department of Insurance,*  
30 *provides preferred provider organization coverage, and has a*  
31 *significant number of insureds in the individual market.*

32 *(iii) One representative of a health care service plan, which*  
33 *plan is licensed by the department, provides health maintenance*  
34 *organization coverage, and has a significant number of enrollees*  
35 *in the individual market.*

36 *(iv) One representative of consumers who has a demonstrated*  
37 *record of advocating health care issues on behalf of consumers*  
38 *before a state regulatory agency.*

39 *(v) One representative of \_\_\_\_.*

1     (B) *The Senate Committee on Rules shall appoint two members*  
2 *as follows:*

3     (i) *One representative of health care providers who is licensed*  
4 *under Division 2 (commencing with Section 500) of the Business*  
5 *and Professions Code or under an initiative act referred to in that*  
6 *division.*

7     (ii) *One representative of consumers who has a demonstrated*  
8 *record advocating health care issues on behalf of consumers before*  
9 *a state regulatory agency.*

10    (C) *The Speaker of the Assembly shall appoint two members as*  
11 *follows:*

12    (i) *One representative of consumers who has a demonstrated*  
13 *record of advocating health care issues on behalf of consumers*  
14 *before a state regulatory agency.*

15    (ii) *One representative of \_\_\_\_.*

16    (2) *In addition, the Secretary of California Health and Human*  
17 *Services or his or her designee, the director or his or her designee,*  
18 *and the Insurance Commissioner or his or her designee shall serve*  
19 *as nonvoting members of the commission.*

20    (c) (1) *The commission shall conduct the review required by*  
21 *paragraph (2) of subdivision (a) within six months following the*  
22 *effective date of federal regulations adopted pursuant to Section*  
23 *1302 of the federal Patient Protection and Affordable Care Act*  
24 *(Public Law 111-148), and at least every two years thereafter.*

25    (2) *If the commission suggests changes to the standard benefit*  
26 *plan designs established under Section 1366.13 of this code and*  
27 *Section 10960.4 of the Insurance Code or suggests standard benefit*  
28 *plan designs that are in addition to those established under those*  
29 *sections, the director and the Insurance Commissioner shall jointly*  
30 *adopt regulations, pursuant to the Administrative Procedure Act*  
31 *(Chapter 3.5 (commencing with Section 11340) of Part 1 of*  
32 *Division 3 of Title 2 of the Government Code), that shall contain*  
33 *standardized benefits and cost-sharing and shall be substantially*  
34 *based on the standard benefit plan designs suggested by the*  
35 *commission.*

36    1366.15. (a) *On and after July 1, 2011, health care service*  
37 *plans participating in the individual market shall discontinue*  
38 *offering and selling health benefit plan designs other than those*  
39 *that meet the requirements of the standard benefit plan designs*  
40 *described in this article. However, health care service plans shall*

1 *renew health benefit plan designs issued to individuals and their*  
2 *dependents prior to July 1, 2011, until July 1, 2012.*

3 *(b) (1) Notwithstanding Section 1389.5, an individual enrolled*  
4 *in a benefit plan design may, on a guarantee issue basis, change*  
5 *to a different benefit plan design issued by the same plan or to a*  
6 *benefit plan design issued by a health insurer or a different health*  
7 *care service plan only as set forth in this subdivision. For*  
8 *individuals enrolled as a family, only the subscriber may change*  
9 *plan designs or switch to a health insurer or a different health*  
10 *care service plan for himself or herself and for his or her enrolled*  
11 *spouse, registered domestic partner, and dependents.*

12 *(2) On the annual renewal date of an individual plan contract,*  
13 *an individual shall have the right to select, on a guarantee issue*  
14 *basis, a different benefit plan design issued by the same plan, or*  
15 *a benefit plan design issued by a health insurer or a different health*  
16 *care service plan, provided that the new plan design is within the*  
17 *same or a lower coverage choice category. A subscriber enrolled*  
18 *in a benefit plan design issued prior to July 1, 2011, may switch*  
19 *to a standard benefit plan design pursuant to this paragraph that*  
20 *is of equal or lesser actuarial value.*

21 *(3) Notice of the right to change benefit plan designs and to*  
22 *switch to a health insurer or a different health care service plan*  
23 *established by paragraph (2) shall be included in the plan's*  
24 *evidence of coverage and in the notice required pursuant to*  
25 *paragraph (2) of subdivision (b) of Section 1389.25.*

26 *(c) Nothing in this section shall prohibit a subscriber or enrollee*  
27 *from changing benefit plan designs, health care service plans, or*  
28 *health insurers at any time if the individual passes medical*  
29 *underwriting, or as required by federal law.*

30 *1366.16. (a) (1) The commission shall develop a standardized*  
31 *enrollment questionnaire to be used by all health care service*  
32 *plans and health insurers that offer and sell individual coverage.*  
33 *The questionnaire shall be written in clear and easy to understand*  
34 *language. The questionnaire, which shall be completed by a*  
35 *prospective subscriber applying for individual coverage from a*  
36 *plan or insurer, shall provide for an objective evaluation of the*  
37 *potential subscriber's health status, and that of his or her*  
38 *dependents applying for coverage, by assigning a discrete measure,*  
39 *such as a system of point scoring, to each potential subscriber.*

1     (2) No later than six months following the date the commission  
2     develops the standardized enrollment questionnaire, all health  
3     care service plans shall do both of the following:

4     (A) Exclusively use that questionnaire and not use other  
5     questionnaires or forms in order to conduct underwriting, except  
6     as provided in paragraph (3).

7     (B) Utilize the objective evaluation developed by the commission  
8     under paragraph (1) in determining whether to provide coverage.

9     (3) On and after January 1, 2014, a health care service plan  
10    shall not require, request, or obtain health information as part of  
11    the application process for an applicant who is eligible for  
12    guaranteed issuance of coverage. The application form shall  
13    include a clear and conspicuous statement that the applicant is  
14    not required to provide health information.

15    (b) The commission shall establish a methodology for the  
16    graduation of accepted risk into three risk categories based on  
17    responses to the questionnaire: “higher risk,” “standard risk,”  
18    and “preferred risk.”

19    (c) On and after January 1, 2011, rates between the highest risk  
20    category and the lowest risk category shall not vary by more than  
21    a ratio of 2 to 1 within each standard benefit plan design offered  
22    by a health care service plan within each coverage choice category.  
23    On and after \_\_\_\_\_, rates between the highest risk category and  
24    the lowest risk category shall not vary by more than \_\_\_\_\_ within  
25    each standard benefit plan design offered by a health care service  
26    plan within each coverage choice category.

27    1366.17. (a) Except as provided in (b), a health care service  
28    plan shall rate its entire portfolio of health benefit plan designs  
29    in the individual market utilizing the methodology established  
30    under subdivision (b) of Section 1366.16.

31    (b) The annualized premium rate increase for a health care  
32    service plan contract issued by a health care service plan to an  
33    individual shall not vary by more than 10 percent above or below  
34    the weighted average premium rate increase when calculated  
35    across all of the health care service plan’s health benefit plan  
36    designs. This limitation shall exclude any change in the annual  
37    premium rate due to a change in the individual’s age. In addition,  
38    the highest standard premium rate for a standard benefit plan  
39    design offered in the individual market by a health care service  
40    plan (at any age, geographic area, family size, contract type,

1 network, and effective date) shall not exceed the lowest standard  
2 premium rate for a standard benefit plan design offered in the  
3 individual market by the health care service plan (at the same age,  
4 geographic area, family size, contract type, network, and effective  
5 date) by more than 50 percent, after taking into consideration the  
6 actuarial difference of the standard benefit plan designs offered.

7 (c) In rating individuals, only the following characteristics of  
8 an individual shall be used: age, geographic region, and family  
9 composition, plus the health benefit plan design selected by the  
10 individual, except that health status may also be used until January  
11 1, 2014. In using age as a rating factor, benefit plan designs in  
12 the individual market shall use single-use year age categories for  
13 individuals above 18 years of age and under 65 years of age. In  
14 using geographic region as a rating factor, a health care service  
15 plan shall use the same geographic rating requirements required  
16 under paragraph (3) of subdivision (k) of Section 1357. Health  
17 care service plans shall base rates for individuals using no more  
18 than the following family size categories:

19 (1) Single.

20 (2) More than one child 18 years of age or under and no adults.

21 (3) Married couple or registered domestic partners.

22 (4) One adult and child.

23 (5) One adult and children.

24 (6) Married couple and child or children, or registered domestic  
25 partners and child or children.

26 1366.18. This article shall not apply to individual health care  
27 service plan contracts for coverage of Medicare services pursuant  
28 to contracts with the United States government, Medi-Cal contracts  
29 with the State Department of Health Care Services, Healthy  
30 Families Program contracts with the Managed Risk Medical  
31 Insurance Board, contracts with the Managed Risk Medical  
32 Insurance Board under the Major Risk Medical Insurance  
33 Program, Medicare supplement contracts, long-term care  
34 contracts, or specialized health care service plan contracts.

35 SEC. 3. Section 1378.1 is added to the Health and Safety Code,  
36 to read:

37 1378.1. (a) For purposes of this section, the following  
38 definitions apply:

39 (1) (A) "Health care benefits" means health care services that  
40 are either provided by or reimbursed by the plan or its contracted

1 providers as plan benefits. “Health care benefits” shall also  
2 include all of the following:

3 (i) The costs of programs or activities, including training and  
4 the provision of informational materials that are determined as  
5 part of the regulations under subdivision (e) to improve the  
6 provision of quality care, improve health care outcomes, or  
7 encourage the use of evidence-based medicine.

8 (ii) Disease management expenses using cost-effective  
9 evidence-based guidelines.

10 (iii) Plan medical advice by telephone.

11 (iv) Payments to providers as risk pool payments of  
12 pay-for-performance initiatives.

13 (B) “Health care benefits” shall not include administrative  
14 costs listed in Section 1300.78 of Title 28 of the California Code  
15 of Regulations in effect on January 1, 2010.

16 (2) “Large group coverage,” “large group health care service  
17 plan contract,” or “large group health insurance policy” means  
18 group coverage other than coverage issued to a small employer,  
19 as defined in Section 1357.

20 (3) “Small group coverage,” “small group health care service  
21 plan contract,” or “small group health insurance policy” means  
22 group coverage issued to a small employer, as defined in Section  
23 1357.

24 (b) Except as provided in subdivision (g), on and after January  
25 1, 2011, a full-service health care service plan shall expend in the  
26 form of health care benefits no less than the following percentage  
27 of the aggregate dues, fees, premiums, or other periodic payments  
28 received by the plan:

29 (1) Eighty-five percent, with respect to large group coverage.

30 (2) Eighty percent, with respect to individual and small group  
31 coverage.

32 (c) For purposes of this section, the plan may deduct from the  
33 aggregate dues, fees, premiums, or other periodic payments  
34 received by the plan the amount of income taxes or other taxes  
35 that the plan expensed.

36 (d) (1) To assess compliance with paragraph (1) of subdivision  
37 (b), a plan licensed to operate in California may average its total  
38 costs across all large group health care service plan contracts  
39 issued, amended, or renewed by the plan in California and all  
40 large group health insurance policies issued, amended, or renewed

1 in California by its affiliated disability insurers with valid  
2 California certificates of authority, except for those policies listed  
3 in subdivision (g) of Section 10112.7 of the Insurance Code.

4 (2) To assess compliance with paragraph (2) of subdivision (b),  
5 a plan licensed to operate in California may average its total costs  
6 across all individual and small group health care service plan  
7 contracts issued, amended, or renewed by the plan in California  
8 and all individual and small group health insurance policies issued,  
9 amended, or renewed in California by its affiliated disability  
10 insurers with valid California certificates of authority, except for  
11 those policies listed in subdivision (g) of Section 10112.7 of the  
12 Insurance Code.

13 (e) The department and the Department of Insurance shall  
14 jointly adopt and amend regulations to implement this section and  
15 Section 10112.7 of the Insurance Code to establish uniform  
16 reporting by plans and insurers of the information necessary to  
17 determine compliance with this section. These regulations may  
18 include additional elements in the definition of health care benefits  
19 not identified in paragraph (1) of subdivision (a) in order to  
20 consistently implement the requirements of this section among  
21 health plans and health insurers, but such regulatory additions  
22 shall be consistent with the legislative intent that health plans  
23 expend at least 80 or 85 percent of aggregate payments on health  
24 care benefits as provided in subdivision (b).

25 (f) A health care service plan shall, in a manner specified by  
26 the department and the Department of Insurance in regulations  
27 adopted pursuant to subdivision (e), provide for rebates to  
28 enrollees reflecting the amount by which the plan's medical loss  
29 ratio is less than the level required by this section.

30 (g) This section shall not apply to Medicare supplement plans  
31 or to coverage offered by specialized health care service plans,  
32 including, but not limited to, ambulance, dental, vision, behavioral  
33 health, chiropractic, and naturopathic.

34 SEC. 4. Section 1389.25 of the Health and Safety Code is  
35 amended to read:

36 1389.25. (a) (1) This section shall apply only to a full service  
37 health care service plan offering health coverage in the individual  
38 market in California and shall not apply to a specialized health  
39 care service plan, a health care service plan contract in the  
40 Medi-Cal program (Chapter 7 (commencing with Section 14000))

of Part 3 of Division 9 of the Welfare and Institutions Code), a health care service plan conversion contract offered pursuant to Section 1373.6, a health care service plan contract in the Healthy Families Program (Part 6.2 (commencing with Section 12693) of Division 2 of the Insurance Code), or a health care service plan contract offered to a federally eligible defined individual under Article 4.6 (commencing with Section 1366.35).

(2) A local initiative, as defined in subdivision (v) of Section 53810 of Title 22 of the California Code of Regulations, that is awarded a contract by the State Department of Health Care Services pursuant to subdivision (b) of Section 53800 of Title 22 of the California Code of Regulations, shall not be subject to this section unless the plan offers coverage in the individual market to persons not covered by Medi-Cal or the Healthy Families Program.

(b) (1) A health care service plan that declines to offer coverage or denies enrollment for an individual or his or her dependents applying for individual coverage or that offers individual coverage at a rate that is higher than the standard rate, shall provide the individual applicant with the specific reason or reasons for the decision in writing at the time of the denial or offer of coverage.

(2) No change in the premium rate or coverage for an individual plan contract shall become effective unless the plan has delivered a written notice of the change at least 30 days prior to the effective date of the contract renewal or the date on which the rate or coverage changes. A notice of an increase in the premium rate shall include the reasons for the rate increase.

(3) The written notice required pursuant to paragraph (2) shall be delivered to the individual contractholder at his or her last address known to the plan, at least 30 days prior to the effective date of the change. The notice shall state in italics either the actual dollar amount of the premium rate increase or the specific percentage by which the current premium will be increased. The notice shall describe in plain, understandable English any changes in the plan design or any changes in benefits, including a reduction in benefits or changes to waivers, exclusions, or conditions, and highlight this information by printing it in italics. The notice shall specify in a minimum of 10-point bold typeface, the reason for a premium rate change or a change to the plan design or benefits. *The notice shall also describe the individual contractholder's right to change benefit plan designs and to switch to a health insurer*

1 *or a different health care service plan, as set forth in Section*  
2 *1366.15.*

3 (4) If a plan rejects an applicant or the dependents of an  
4 applicant for coverage or offers individual coverage at a rate that  
5 is higher than the standard rate, the plan shall inform the applicant  
6 about the state's high-risk health insurance pool, the California  
7 Major Risk Medical Insurance Program (Part 6.5 (commencing  
8 with Section 12700) of Division 2 of the Insurance Code). The  
9 information provided to the applicant by the plan shall specifically  
10 include the program's toll-free telephone number and its Internet  
11 Web site address. The requirement to notify applicants of the  
12 availability of the California Major Risk Medical Insurance  
13 Program shall not apply when a health plan rejects an applicant  
14 for Medicare supplement coverage.

15 (c) A notice provided pursuant to this section is a private and  
16 confidential communication and at the time of application, the  
17 plan shall give the individual applicant the opportunity to designate  
18 the address for receipt of the written notice in order to protect the  
19 confidentiality of any personal or privileged information.

20 **SECTION 1.**

21 *SEC. 5.* Section 10112.56 is added to the Insurance Code, to  
22 read:

23 10112.56. (a) For purposes of this section, "basic health care  
24 services" has the same meaning as set forth in Section 1345 of the  
25 Health and Safety Code and in Section 1300.67 of Title 28 of the  
26 California Code of Regulations.

27 (b) A health insurance policy issued, amended, or renewed on  
28 or after January 1, 2011, shall provide coverage for medically  
29 necessary basic health care services.

30 (c) A health insurance policy issued, amended, or renewed on  
31 or after January 1, 2011, shall have no annual or lifetime limits on  
32 basic health care services.

33 (d) Nothing in this section shall prohibit a health insurer from  
34 charging policyholders or insureds a copayment or a deductible  
35 for a basic health care service or from setting forth, by contract,  
36 limitations on maximum coverage of basic health care services,  
37 provided that the copayments, deductibles, or limitations are  
38 reported to, and held unobjectionable by, the commissioner and  
39 set forth to the policyholder or insured pursuant to the disclosure  
40 provisions of Section 10604.

(e) This section shall not apply to specialized health insurance policies, Medicare supplement policies, CHAMPUS-supplement insurance policies, TRICARE supplement insurance policies, accident-only insurance policies, or insurance policies excluded from the definition of “health insurance” under subdivision (b) of Section 106.

SEC. 6. Section 10112.7 is added to the Insurance Code, to read:

10112.7. (a) For purposes of this section, the following definitions apply:

(1) (A) “Health care benefits” means health care services that are either provided or reimbursed by the insurer or its contracted providers as covered benefits. “Health care benefits” shall also include all of the following:

(i) The costs of programs or activities, including training and the provision of informational materials that are determined as part of the regulations under subdivision (e) to improve the provision of quality care, improve health care outcomes, or encourage the use of evidence-based medicine.

(ii) Disease management expenses using cost-effective evidence-based guidelines.

(iii) Plan medical advice by telephone.

(iv) Payments to providers as risk pool payments of pay-for-performance initiatives.

(B) “Health care benefits” shall not include administrative costs listed in Section 1300.78 of Title 28 of the California Code of Regulations in effect on January 1, 2010.

(2) “Large group coverage,” “large group health care service plan contract,” or “large group health insurance policy” means group coverage other than coverage issued to a small employer, as defined in Section 10700.

(3) “Small group coverage,” “small group health care service plan contract,” or “small group health insurance policy” means group coverage issued to a small employer, as defined in Section 10700.

(b) Except as provided in subdivision (g), on and after January 1, 2011, a health insurer shall expend in the form of health care benefits no less than the following percentage of the aggregate dues, fees, premiums, or other periodic payments received by the insurer:

1     (1) *Eighty-five percent, with respect to large group coverage.*

2     (2) *Eighty percent, with respect to individual and small group*  
3 *coverage.*

4     (c) *For purposes of this section, the insurer may deduct from*  
5 *the aggregate dues, fees, premiums, or other periodic payments*  
6 *received by the insurer the amount of income taxes or other taxes*  
7 *that the insurer expensed.*

8     (d) (1) *To assess compliance with paragraph (1) of subdivision*  
9 *(b), a health insurer with a valid certificate of authority may*  
10 *average its total costs across all large group health insurance*  
11 *policies issued, amended, or renewed by the insurer in California*  
12 *and all large group health care service plan contracts issued,*  
13 *amended, or renewed in California by its affiliated health care*  
14 *service plans licensed to operate in California, except for those*  
15 *contracts listed in subdivision (g) of Section 1378.1 of the Health*  
16 *and Safety Code.*

17     (2) *To assess compliance with paragraph (2) of subdivision (b),*  
18 *a health insurer with a valid certificate of authority may average*  
19 *its total costs across all individual and small group health*  
20 *insurance policies issued, amended, or renewed by the insurer in*  
21 *California and all individual and small group health care service*  
22 *plan contracts issued, amended, or renewed in California by its*  
23 *affiliated health care service plans licensed to operate in*  
24 *California, except for those contracts listed in subdivision (g) of*  
25 *Section 1378.1 of the Health and Safety Code.*

26     (e) *The department and the Department of Managed Health*  
27 *Care shall jointly adopt and amend regulations to implement this*  
28 *section and Section 1378.1 of the Health and Safety Code to*  
29 *establish uniform reporting by plans and insurers of the*  
30 *information necessary to determine compliance with this section.*  
31 *These regulations may include additional elements in the definition*  
32 *of health care benefits not identified in paragraph (1) of subdivision*  
33 *(a) in order to consistently implement the requirements of this*  
34 *section among health plans and health insurers, but such*  
35 *regulatory additions shall be consistent with the legislative intent*  
36 *that health plans and health insurers expend at least 80 or 85*  
37 *percent of aggregate payments on health care benefits as provided*  
38 *in subdivision (b).*

39     (f) *A health insurer shall, in a manner specified by the*  
40 *department and the Department of Managed Health Care in*

1 *regulations adopted pursuant to subdivision (e), provide for rebates*  
 2 *to insureds reflecting the amount by which the insurer's medical*  
 3 *loss ratio is less than the level required by this section.*

4 *(g) This section shall not apply to Medicare supplement policies,*  
 5 *administrative services-only policies, or other similar*  
 6 *administrative arrangements, short-term limited duration health*  
 7 *insurance policies, vision-only, dental-only, behavioral health-only,*  
 8 *or pharmacy-only policies, CHAMPUS-supplement or*  
 9 *TRICARE-supplement insurance policies, or to hospital indemnity,*  
 10 *hospital only, accident only, or specified disease insurance policies*  
 11 *that do not pay benefits on a fixed benefit, cash payment only basis.*

12 *SEC. 7. Section 10113.9 of the Insurance Code is amended to*  
 13 *read:*

14 10113.9. (a) This section shall not apply to short-term limited  
 15 duration health insurance, vision-only, dental-only, or  
 16 ~~Champus-supplement~~ CHAMPUS-supplement insurance, or to  
 17 hospital indemnity, hospital-only, accident-only, or specified  
 18 disease insurance that does not pay benefits on a fixed benefit,  
 19 cash payment only basis.

20 (b) No change in the premium rate or coverage for an individual  
 21 health insurance policy shall become effective unless the insurer  
 22 has delivered a written notice of the change at least 30 days prior  
 23 to the effective date of the contract renewal or the date on which  
 24 the rate or coverage changes. A notice of an increase in the  
 25 premium rate shall include the reasons for the rate increase.

26 (c) The written notice required pursuant to subdivision (b) shall  
 27 be delivered to the individual policyholder at his or her last address  
 28 known to the insurer, at least 30 days prior to the effective date of  
 29 the change. The notice shall state in italics either the actual dollar  
 30 amount of the premium increase or the specific percentage by  
 31 which the current premium will be increased. The notice shall  
 32 describe in plain, understandable English any changes in the policy  
 33 or any changes in benefits, including a reduction in benefits or  
 34 changes to waivers, exclusions, or conditions, and highlight this  
 35 information by printing it in italics. The notice shall specify in a  
 36 minimum of 10-point bold typeface, the reason for a premium rate  
 37 change or a change in coverage or benefits. *The notice shall also*  
 38 *describe the individual contractholder's right to change benefit*  
 39 *plan designs and to switch to a health care service plan or a*  
 40 *different health insurer, as set forth in Section 10960.3.*

(d) If an insurer rejects an applicant or the dependents of an applicant for coverage or offers individual coverage at a rate that is higher than the standard rate, the insurer shall inform the applicant about the state's high-risk health insurance pool, the California Major Risk Medical Insurance Program (Part 6.5 (commencing with Section ~~12700~~ 12700)). The information provided to the applicant by the insurer shall specifically include the program's toll-free telephone number and its Internet Web site address. The requirement to notify applicants of the availability of the California Major Risk Medical Insurance Program shall not apply when a health plan rejects an applicant for Medicare supplement coverage.

SEC. 8. *Section 10603 of the Insurance Code is amended to read:*

10603. (a) On or before April 1, 1975, the commissioner shall promulgate a standard supplemental disclosure form for all disability insurance policies. Upon the appropriate disclosure form as prescribed by the commissioner, each insurer shall provide, in easily understood language and in a uniform, clearly organized manner, as prescribed and required by the commissioner, such summary information about each disability insurance policy offered by the insurer as the commissioner finds is necessary to provide for full and fair disclosure of the provisions of the policy.

(b) Nothing in this section shall preclude the disclosure form from being included with the evidence of coverage or certificate of coverage or policy, *except that the disclosure form shall also be made available on the insurer's Internet Web site.*

SEC. 9. *Section 10604 of the Insurance Code is amended to read:*

10604. The disclosure form *described in Section 10603* shall include the following information, in concise and specific terms, relative to the disability insurance policy:

(a) The applicable category or categories of coverage provided by the policy, from among the following:

- (1) Basic hospital expense coverage.
- (2) Basic medical-surgical expense coverage.
- (3) Hospital confinement indemnity coverage.
- (4) Major medical expense coverage.
- (5) Disability income protection coverage.
- (6) Accident only coverage.

1 (7) Specified disease or specified accident coverage.

2 (8) Such other categories as the commissioner may prescribe.

3 (b) The principal benefits and coverage of the disability  
4 insurance policy.

5 (c) The exceptions, reductions, and limitations that apply to  
6 such policy.

7 (d) A summary, including a citation of the relevant contractual  
8 provisions, of the process used to authorize or deny payments for  
9 services under the coverage provided by the policy including  
10 coverage for subacute care, transitional inpatient care, or care  
11 provided in skilled nursing facilities. This subdivision shall only  
12 apply to policies of disability insurance that cover hospital,  
13 medical, or surgical expenses.

14 (e) The full premium cost of such policy.

15 (f) Any copayment, coinsurance, or deductible requirements  
16 that may be incurred by the insured or his family in obtaining  
17 coverage under the policy.

18 (g) The terms under which the policy may be renewed by the  
19 insured, including any reservation by the insurer of any right to  
20 change premiums.

21 (h) A statement that the disclosure form is a summary only, and  
22 that the policy itself should be consulted to determine governing  
23 contractual provisions.

24 (i) *For individual health insurance policies and health benefits*  
25 *plans, as defined in Section 10700, identification of the location*  
26 *of the health plan benefits and coverage matrix required by Section*  
27 *10604.2, including the location of this information on the insurer's*  
28 *Internet Web site.*

29 (j) *For individual health insurance policies, both of the*  
30 *following:*

31 (A) *Provisions relating to an individual's right to apply for any*  
32 *benefit plan design written, issued, or administered by the health*  
33 *insurer at the time of application for a new health insurance policy,*  
34 *or at the time of renewal of a health insurance policy.*

35 (B) *Information concerning the availability of a listing of all*  
36 *the health insurer's policies and benefit plan designs offered to*  
37 *individuals, including the rates for each policy.*

38 SEC. 10. Section 10604.2 is added to the Insurance Code, to  
39 read:

10604.2. (a) The commissioner shall require each health insurer offering a policy of health insurance to an individual or small group to provide with the disclosure form described in Section 10603 for individual and small group policies a uniform health plan benefits and coverage matrix containing the policy's major provisions in order to facilitate comparisons between policies. The uniform matrix shall be available on the insurer's internet Web site, and shall include the following category descriptions together with the corresponding copayments and limitations in the following sequence:

- (1) Deductibles.
- (2) Lifetime maximums.
- (3) Professional services.
- (4) Outpatient services.
- (5) Hospitalization services.
- (6) Emergency health coverage.
- (7) Ambulance services.
- (8) Prescription drug coverage.
- (9) Durable medical equipment.
- (10) Mental health services.
- (11) Chemical dependency services.
- (12) Home health services.
- (13) Other.

(b) The following statement shall be placed at the top of the matrix in all capital letters in at least 10-point boldface type:

**THIS MATRIX IS INTENDED TO BE USED TO HELP YOU COMPARE COVERAGE BENEFITS AND IS A SUMMARY ONLY. THE EVIDENCE OF COVERAGE AND POLICY SHOULD BE CONSULTED FOR A DETAILED DESCRIPTION OF COVERAGE BENEFITS AND LIMITATIONS.**

SEC. 11. Chapter 9.6 (commencing with Section 10960) is added to Part 2 of Division 2 of the Insurance Code, to read:

**CHAPTER 9.6. CALIFORNIA INDIVIDUAL MARKET  
SIMPLIFICATION**

10960. (a) It is the intent of the Legislature to require health care service plans and health insurers issuing coverage in the

individual market to compete on the basis of price, quality, and service, and not on risk selection.

(b) The purpose of this chapter is to provide for individual coverage with standardized benefit plan designs, and to facilitate comparison shopping and price competition.

10960.1. For purposes of this chapter, the following definitions shall apply:

(a) “Benefit plan design” means a specific individual health care coverage product issued by a health insurer.

(b) “Commission” means the Individual Insurance Market Reform Commission established pursuant to Section 1366.14 of the Health and Safety Code.

(c) “Coverage choice category” refers to the levels of coverage identified in subdivision (c) of Section 10960.2.

10960.2. (a) An insurer offering individual health insurance policies shall fairly and affirmatively offer and market all of the standard benefit plan designs provided for in this section and any standard benefit plan designs authorized through regulations adopted pursuant to subdivision (c) of Section 1366.14 of the Health and Safety Code to all individual purchasers in each service area in which the insurer makes coverage available or provides benefits.

(b) Except as provided in subdivision (a) of Section 10960.3, no benefit plan designs other than the standard benefit plan designs described in this chapter shall be offered for sale to individuals in this state.

(c) Standard benefit plan designs shall be offered in platinum, gold, silver, bronze, and catastrophic coverage choice categories and shall meet the requirements described in the following table, except as modified by regulations adopted pursuant to subdivision (c) of Section 1366.14 of the Health and Safety Code:

		HMO				
		1	2	3	4	5
Coverage Choice Category		Platinum	Gold	Silver	Bronze	Catastrophic
		Benefit Designs				

	<i>Deductible</i>	<i>\$0</i>	<i>\$0</i>	<i>\$1,500</i>	<i>\$2,00</i>	<i>\$2,500</i>
	<i>Out-of-pocket maximum</i>	<i>\$1,000</i>	<i>\$2,000</i>	<i>\$4,000</i>	<i>\$5,000</i>	<i>\$5,950</i>
	<i>Maternity</i>	<i>Yes</i>	<i>Yes</i>	<i>Yes</i>	<i>Yes</i>	<i>Yes</i>
	<i>Office Visit</i>	<i>\$10</i>	<i>\$40</i>	<i>\$30</i>	<i>\$40</i>	<i>\$45</i>
	<i>In Patient stay/day</i>	<i>\$100</i>	<i>\$200</i>	<i>\$350</i>	<i>\$500</i>	<i>20%</i>
	<i>OP Surgery</i>	<i>\$50</i>	<i>\$100</i>	<i>\$200</i>	<i>\$250</i>	<i>20%</i>
	<i>Lab/Rad</i>	<i>\$10</i>	<i>\$15</i>	<i>\$20</i>	<i>\$25</i>	<i>20%</i>
	<i>MRI, CT and PET</i>	<i>\$25</i>	<i>\$50</i>	<i>\$100</i>	<i>\$100</i>	<i>20%</i>
	<i>Emergency Room</i>	<i>\$100</i>	<i>\$100</i>	<i>\$150</i>	<i>\$250</i>	<i>20%</i>
	<i>Preventive Health Services</i>	<i>\$0</i>	<i>\$0</i>	<i>\$0</i>	<i>\$0</i>	<i>\$0</i>
	<i>Maximum payment for Out of Network</i>	<i>In Patient stay/day</i>				
		<i>Outpatient Surgery</i>				

PPO									
1		2		3		4		5	
Platinum		Gold		Silver		Bronze		Catastrophic	
Benefit Designs									
In-Network (IN)	Out-of-Network (OON)	IN	OON	IN	OON	IN	OON	IN	OON
\$100		\$500		\$1,500		\$2,000		\$2,500	
\$1,000		\$2,000		\$4,000		\$5,000		\$5,950	
Yes		Yes		Yes		Yes		Yes	
\$5	30%	\$20	40%	\$30	50%	\$40	50%	\$45	50%
10%	30%	20%	40%	30%	50%	35%	50%	40%	50%

\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	\$800		\$800		\$800		\$800		\$800
	\$500		\$500		\$500		\$500		\$500

(d) For families enrolled in the same policy, the deductible and maximum out-of-pocket thresholds shall be twice the individual thresholds. In calculating these thresholds for the catastrophic benefit plan design, an insurer shall follow the requirements for health savings accounts under Section 223 of the Internal Revenue Code.

(e) A health insurer shall offer and market one standard benefit plan design in each coverage choice category. A health insurer shall not be required to offer a health maintenance organization benefit plan design.

(f) A plan design in the catastrophic coverage choice category shall have cost-sharing and an out-of-pocket maximum that enables it to be offered with a health savings account that has preferred federal income tax status under Section 223 of the Internal Revenue Code.

(g) For the plan designs offered in the catastrophic coverage choice category, all services, except preventive health services, as defined in Section 2713 of the federal Patient Protection and Affordable Care Act (Public Law 111-148), shall be subject to the deductible. For all other standard benefit plan designs, all services, except office visits and preventive health services, as defined in Section 2713 of the federal Patient Protection and Affordable Care Act (Public Law 111-148), shall be subject to the deductible.

(h) Compliance with the requirements of this chapter and Article 4.1 (commencing with Section 1366.10) of Chapter 2.2 of Division 2 of the Health and Safety Code, and any regulations adopted pursuant to subdivision (c) of Section 1366.14 of the Health and Safety Code, shall be enforced consistently between health insurers and health care service plans regardless of licensure.

10960.3. (a) On and after July 1, 2011, health insurers participating in the individual market shall discontinue offering and selling health benefit plan designs other than those that meet

1 *the requirements of the standard health benefit plan designs*  
2 *described in this chapter. However, health insurers shall renew*  
3 *health benefit plan designs issued to individuals and their*  
4 *dependents prior to July 1, 2011, until July 1, 2012.*

5 *(b) (1) Notwithstanding Section 10119.1, an individual enrolled*  
6 *in a benefit plan design may change to a different benefit plan*  
7 *design issued by the same insurer or to a benefit plan design issued*  
8 *by a health care service plan or a different health insurer on a*  
9 *guarantee issue basis only as set forth in this subdivision. For*  
10 *individuals enrolled as a family, only the policyholder may change*  
11 *plan designs or switch to a health care service plan or a different*  
12 *health insurer for himself or herself and for his or her enrolled*  
13 *spouse, registered domestic partner, and dependents.*

14 *(2) On the annual renewal date of an individual health insurance*  
15 *policy, an individual shall have the right to select, on a guarantee*  
16 *issue basis, a different benefit plan design issued by the same*  
17 *insurer, or a benefit plan design issued by a health care service*  
18 *plan or a different health insurer, provided that the new plan design*  
19 *is within the same or a lower coverage choice category. A*  
20 *policyholder enrolled in a benefit plan design issued prior to July*  
21 *1, 2011, may switch to a standard benefit plan design pursuant to*  
22 *this paragraph that is of equal or lesser actuarial value.*

23 *(3) Notice of the right to change benefit plan designs and to*  
24 *switch to a health care service plan or a different health insurer*  
25 *established by paragraph (2) shall be included in the insurer's*  
26 *evidence of coverage and in the notice required pursuant to (c) of*  
27 *Section 10113.9.*

28 *(c) Nothing in this section shall prohibit a policyholder or*  
29 *insured from changing benefit plan designs, health care service*  
30 *plans, or health insurers at any time if the individual passes*  
31 *medical underwriting, or as required by federal law.*

32 *10960.4. (a) (1) The commission shall develop a standardized*  
33 *enrollment questionnaire to be used by all health care service*  
34 *plans and health insurers that offer and sell individual coverage.*  
35 *The questionnaire shall be written in clear and easy to understand*  
36 *language. The questionnaire, which shall be completed by a*  
37 *prospective policyholder applying for individual coverage from*  
38 *an insurer, shall provide for an objective evaluation of the potential*  
39 *policyholder's health status, and that of his or her dependents*

1 *applying for coverage, by assigning a discrete measure, such as*  
2 *a system of point scoring, to each potential policyholder*

3 *(2) No later than six months following the date the commission*  
4 *develops the standardized enrollment questionnaire, all health*  
5 *insurers shall do both of the following:*

6 *(A) Exclusively use that questionnaire and not use other*  
7 *questionnaires or forms in order to conduct underwriting, except*  
8 *as provided in paragraph (3).*

9 *(B) Utilize the objective evaluation developed by the commission*  
10 *under paragraph (1) in determining whether to provide coverage.*

11 *(3) On and after January 1, 2014, a health insurer shall not*  
12 *require, request, or obtain health information as part of the*  
13 *application process for an applicant who is eligible for guaranteed*  
14 *issuance of coverage. The application form shall include a clear*  
15 *and conspicuous statement that the applicant is not required to*  
16 *provide health information.*

17 *(b) The commission shall establish a methodology for the*  
18 *graduation of accepted risk into three risk categories based on*  
19 *responses to the questionnaire: “higher risk,” “standard risk,”*  
20 *and “preferred risk.”*

21 *(c) On and after January 1, 2011, rates between the highest risk*  
22 *category and the lowest risk category shall not vary by more than*  
23 *a ratio of 2 to 1 within each standard benefit plan design offered*  
24 *by a health insurer within each coverage choice category. On and*  
25 *after \_\_\_\_\_, rates between the highest risk category and the lowest*  
26 *risk category shall not vary by more than \_\_\_\_\_ within each*  
27 *standard benefit plan design offered by a health insurer within*  
28 *each coverage choice category.*

29 *10690.5. (a) Except as provided in (b), a health insurer shall*  
30 *rate its entire portfolio of health benefit plan designs in the*  
31 *individual market utilizing the methodology established under*  
32 *subdivision (b) of Section 10690.4.*

33 *(b) The annualized premium rate increase for a health insurance*  
34 *policy issued by a health insurer to an individual shall not vary*  
35 *by more than 10 percent above or below the weighted average*  
36 *premium rate increase when calculated across all of the health*  
37 *insurer’s health benefit plan designs. This limitation shall exclude*  
38 *any change in the annual premium rate due to a change in the*  
39 *individual’s age. In addition, the highest standard premium rate*  
40 *for a standard benefit plan design offered in the individual market*

1 by a health insurer (at any age, geographic area, family size,  
2 contract type, network, and effective date) shall not exceed the  
3 lowest standard premium rate for a standard benefit plan design  
4 offered in the individual market by the health insurer (at the same  
5 age, geographic area, family size, contract type, network, and  
6 effective date) by more than 50 percent, after taking into  
7 consideration the actuarial difference of the standard benefit plan  
8 designs offered.

9 (c) In rating individuals, only the following characteristics of  
10 an individual shall be used: age, geographic region, and family  
11 composition, plus the health benefit plan design selected by the  
12 individual, except that health status may also be used until January  
13 1, 2014. In using age as a rating factor, benefit plan designs in  
14 the individual market shall use single-year age categories for  
15 individuals above 18 years of age and under 65 years of age. In  
16 using geographic region as a rating factor, a health insurer shall  
17 use the same geographic rating requirements required under  
18 paragraph (3) of subdivision (v) of Section 10700. Health insurers  
19 shall base rates for individuals using no more than the following  
20 family size categories:

- 21 (1) Single.
- 22 (2) More than one child 18 years of age or under and no adults.
- 23 (3) Married couple or registered domestic partners.
- 24 (4) One adult and child.
- 25 (5) One adult and children.
- 26 (6) Married couple and child or children, or registered domestic  
27 partners and child or children.

28 10962. This chapter shall not apply to individual health  
29 insurance policies for coverage of Medicare services pursuant to  
30 contracts with the United States Government, Medi-Cal contracts  
31 with the State Department of Health Care Services, Healthy  
32 Families Program contracts with the Managed Risk Medical  
33 Insurance Board, contracts with the Managed Risk Medical  
34 Insurance Board under the Major Risk Medical Insurance  
35 Program, Medicare supplement policies, long-term care policies,  
36 or specialized health insurance policies.

37 SEC. 12. No reimbursement is required by this act pursuant  
38 to Section 6 of Article XIII B of the California Constitution because  
39 the only costs that may be incurred by a local agency or school  
40 district will be incurred because this act creates a new crime or

1 *infraction, eliminates a crime or infraction, or changes the penalty*  
2 *for a crime or infraction, within the meaning of Section 17556 of*  
3 *the Government Code, or changes the definition of a crime within*  
4 *the meaning of Section 6 of Article XIII B of the California*  
5 *Constitution.*

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